

Data Protection policy of Joiner AG

Swiss server

Security is one of our top priorities - we offer an excellent and secure base for this: all data is stored in a first-class, ISO9001 and ISO27001 certified data centre in Switzerland. This is protected 24 hours a day, 7 days a week against unauthorised physical access and major breakdowns by security personnel.

ISO/IEC 27001 is the most well-known standard for information security, which sets high requirements for an Information Security Management System (ISMS).

The Swiss data centre meets the requirements of FINMA-RS 08/7 and 18/3.

On-premise installation

If you wish to go further, we can offer you a solution directly on your premises. In this case, Joiner AG will install a customised solution on the customer's premises on request. This runs autonomously on a virtual machine (VMware) on servers on the customer's premises and not via the cloud. This allows us to meet the highest security requirements.

Tool and database

Each user can set up password-protected access to the tool instead of direct access via the e-mail link. Security-critical data is one-way encrypted and therefore cannot be read by Joiner AG administrators and is protected by SSL encryption. With daily backups and several mirrored hard drives, we guarantee maximum security for your data.

Data transfer

Joiner AG will not pass on or sell any information you provide (e.g. employee information, survey data) to third parties.

Compliance with the General Data Protection Regulation (GDPR)

All services offered by Joiner AG are compliant with the European Union's General Data Protection Regulation (EU GDPR). We apply this protection to all customers, whether they are located in the EU or not.